



Business Continuity:

Ensure essential business functions are not interrupted with our High Availability and Disaster Recovery offerings.

OVERVIEW

Business Continuity

System downtime can cost companies thousands of dollars in lost revenue, weeks of possible idle labor costs, and unproductive capital assets. In today's time sensitive and data dependent economy, every company must protect their investments by having a documented and tested disaster recovery (business continuity) solution.

Who Needs a Disaster Recovery Plan?

It is common for companies to ignore the possibility that disasters can occur. Often times other IT priorities take precedence over loss prevention planning. Even so, the slightest disruption to your business process can prove to be potentially disastrous. Common business interruptions can include network outages, hardware failures, power outages, or natural disasters.

Focus on High Availability

WTS appreciates your need for uninterrupted system access as it is a vital part of keeping your company competitive. Many of today's business processes are dependent upon sophisticated software solutions that are often supported by expensive hardware infrastructure and complex integrations. Loss of revenue due to system or hardware failure could impact your core business, which may prompt your customers to search for solutions elsewhere.

Our High Availability solution is designed to reduce system downtime. Data replication allows source machines to simultaneously write data to target machines. This mirroring occurs in real time, allowing for system role swaps. Information processing transfers between the source and target machine, which ultimately grants high availability to end users. Your company will decrease downtime for operational activities such as OS upgrades, PTF installations, scheduled maintenance, etc. Depending on your business requirements, role swaps can be designed to take place within seconds so that your core business processes are not impacted.

Recovery Time Objective

Recovery Time Objective (RTO) is the time needed to recover from a disaster or how long your business can afford to be without their systems.

Recovery Point Objective

A Recovery Point Objective (RPO) defines how much data your business can afford to lose when a disaster occurs. Our data replication solutions can be designed to accommodate the most aggressive recovery point objectives.

WTS will help you achieve production readiness with our Business Continuity solutions and will work with you to develop various recovery objectives tailored to fit your business needs. We have helped companies prepare strategies to mitigate risk associated with unplanned interruptions for more than 10 years.

Achieving Objectives

WTS has the capability to form a comprehensive continuity strategy and perform full scale quality assurance tests for reliable system availability in the event of a disaster. Creating recovery procedures and having WTS personnel available to assist during testing provides a highly valued resource to your organization.

Make WTS your Business Continuity Expert

No matter what changes your organization experiences as it grows, WTS will continue to be a stable factor in your business equation. Our customer centric philosophy, scalable solutions, and years of experience result in long-term relationships with our customers. When you add it all up, your business comes out ahead.

Contact us today to find out how WTS can help your company with planning and executing an effective business continuity solution.



WHY WTS?

The WTS charter is to provide **one solution** to our customers. Our services include hosting and support of JD Edwards EnterpriseOne and World, remote applications management, implementation services, customer care, project management, custom application development, disaster recovery, co-location & managed services, high-availability solutions, as well as network and infrastructure support.

We provide scalable, adaptable solutions that evolve as our customers' enterprise needs grow, enabling strong and continuous long-term return on investment. WTS is committed to raising the bar of the hosting industry by providing customers with reliable and expedient fulfillment of time-consuming day-to-day business processes. Our experts are available to support our customers around-the-clock, based on their Service Level Agreements (SLAs).

WTS, Inc. is Oracle On Demand's exclusive hosting partner for JD Edwards EnterpriseOne and World.



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